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# 5Cities Homeless Coalition Programs

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## 5CHC Program Report, Year-End 2018

### A Report of the Year's Activities

#### Information & Referral / Coordinated Entry:

Assistance begins with a Coordinated Entry Intake. Coordinated Entry is utilized by Homeless Service Providers throughout the County and provides a standardized intake assessment and referrals to ensure a more consistent and streamlined experience for those seeking services. During this initial intake, clients complete a comprehensive needs assessment, identify barriers to employment or housing, and develop an immediate action plan. Those visiting 5CHC's offices are provided access to computer, internet, phone charging, mailing address, food and hygiene supplies. 5CHC staff serves as a source of knowledge and referral.

**# of New Coordinated Entry Surveys (updates not included): 414**  
Households w/ children: 126  
Households w/o children: 288

**Total # of Adults: 573**  
**Total # of Children: 253**  
**Single Parent Household: 80**  
**Seniors (62+): 41**  
**Youth: 58**

**# Office Visits: 4,563**  
Info & Resources: 1,295  
Immediate Needs (food, hygiene, bus pass, etc.): 2,731  
Deposit Assistance: 309  
Eviction Prevention: 169  
Benefits Assistance: 317  
Detox/Medical Respite: 118  
Youth: 173  
Veterans: 150

**# Calls for Assistance: 3,068**  
Info & Resources: 1,402  
Immediate Needs (food, hygiene, bus pass, etc.): 258  
Deposit Assistance: 398  
Eviction Prevention: 227  
Benefits Assistance: 325  
Detox/Medical Respite: 95  
Youth: 95  
Veterans: 133

#### Highlights from 2018:

- ▣ Supported a young couple through their journey to recovery from substance abuse and helped them access safe shelter. After several months of hard work and perseverance, they secured housing, have now been stably housed for 6 months, and are expecting their first child.
- ▣ Assisted a man who had been homeless for over 15 years access Social Security Benefits, secure a section 8 voucher, and after over a year of working with 5CHC he is stably housed.
- ▣ Assisted over 100 individuals and families sign up for Section 8 or low-income housing, with approximately 30 of those securing stable housing within the year.

#### Housing Assistance:

**Rapid Re-Housing Program: Deposit Assistance: \$71,056; Rental Assistance (Move-in): \$30,933; Homeless Prevention: \$52,412**

Case management and financial assistance for deposit, rent and immediate needs for those who are homeless or facing homelessness. For move-in assistance with deposit and rent, clients must be homeless but there is no income threshold. For rental assistance to prevent homelessness, clients' income must be 30% or less of Area Median Income.

**Rapid Re-Housing 2018: 89**

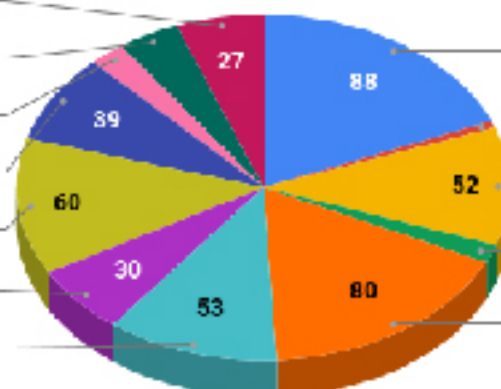
**Homeless Prevention 2018: 51**

#### **5CHC Clients: City of Origin 2018**

Information collected from 2018 Coordinated Entry surveys: 470 households surveyed; 196 households in housing at time of survey, 274 households homeless at time of survey

##### Santa Barbara County

5.7%  
San Luis Obispo  
4.0%  
Pismo Beach  
2.3%  
Out of State  
8.3%  
Oroville  
12.8%  
North County  
6.4%  
Nipome  
11.3%



Arroyo Grande  
18.7%  
Avila Beach  
9.6%  
California  
11.1%  
Coast  
1.7%  
Grover Beach  
17.0%

### Immediate Needs: \$22,846.33 plus In-Kind Items

Assists homeless and low-income families and individuals in the Five Cities area with limited funds to address their immediate needs, and move them to self-sufficiency. Often helping families to overcome a one-time barrier will enable them to move toward self-sufficiency, stability in the home, and economic improvement. Examples of assistance are utilities, gasoline, bus pass, auto repairs, clothing, employment readiness, detox/sober living, basic needs, emergency food, etc.

Bus Pass: 191	Hygiene Supplies: 202	Vehicle Repair/Registration: 56
Clothing: 364	Motel: 11	Travel/Relocation: 20
Identification: 77	Utility Assistance: 29	Miscellaneous: 23
Housing Application Fee: 73		

### Benefits Advocacy:

#### **Income and Financial Literacy Assistance:**

5CHC clients are offered additional guidance and advocacy for obtaining and retaining public benefits, including SSI, SSDI, Cal Fresh, etc. Housing clients are also encouraged to participate in financial literacy and budgeting training.

#### **Avg. Case Load 2018: 31**

Closed/Pending cases as of 12/31/18:

SSI Only: 13 Closed/9 Pending

SSDI Only: 4 Closed/1 Pending

Joint SSI/SSDI: 5 Closed/2 Pending

#### **New Cases in 2018: 51**

MediCal: 4 Closed/1 Pending

CalFresh: 2 Closed/1 Pending

General Assistance: 3 Closed/2 Pending

Social Security Retirement and Survivor Benefits: 2 Closed/1 Pending

### Medical Respite/Detox:

Working to improve discharge planning and case management with Arroyo Grande Community Hospital, the program serves homeless patients requiring temporary respite care. Program is offered in partnership with Dignity Health, Good Samaritan Shelter, and Community Health Centers of the Central Coast. Detox Services are currently on hold.

**Detox:** Avg. # Case-managed Clients: 4

Entered Detox 2018: 16

Completed Detox 2018: 10

**Respite Care:** Avg. # Case-managed Clients: 15

Received Respite Care 2018: 19

New Respite Contacts 2018: 51

### Homeless Youth:

Outreach and case management targeting homeless youth age 16-24, providing support for immediate needs, education and job development, and housing assistance. Program is offered in partnership with Dignity Health, Good Samaritan Shelter, and Lucia Mar Unified School District, Police Departments of Arroyo Grande and Grover Beach.

**Average Number of Case-Managed Clients: 20    New Contacts 2018: 77**

Male: 50%

Female: 50%

Avg. # Students: 5

Avg. # currently employed: 10

Gained new housing, employment, benefits, or education 2018: 49

### Good Samaritan SSVF:

The SSVF program serves veterans who are currently homeless or at risk of losing housing, providing temporary assistance to help homeless veterans gain housing stability. This is a joint program of Good Samaritan Shelter and 5CHC.

Permanently Housed 2018: 25

Total New Contacts 2018: 44

Pending Eligibility as of 12/31/18: 7

Seeking Housing as of 12/31/18: 7

Seeking or Receiving Homeless Prevention as of 12/31/18: 1

Seeking or Receiving Rapid Re-Housing as of 12/31/18: 12

### Warming Center:

The 5Cities Homeless Coalition operates an overnight warming center to provide a safe, warm and dry place for homeless adults to find shelter for the night during the winter on nights with predictions of temperatures at or below 40°F, or especially stormy weather (with rain forecast at 50% or greater) **November 1 through April 30**. The 2018-19 Warming Center is located at Hillside Church, 1935 Newport Ave. in Grover Beach. To receive alerts of when the center is activating, text "Add Me" to 805-710-4330.

Total Nights Open (Jan.-April, Nov.-Dec. 2018): 37

Average Number of Guests: 22

Number of First-Time Visitors: 106

Males: 77%

Female: 23%

Under 25: 4%

Age 25-50: 51%

Age 51-64: 36%

Age 65+: 9